

**CANADIAN
ROCKIES
HOT SPRINGS**



**SOURCES
THERMALES
DES ROCHEUSES
CANADIENNES**

TOUR LEADER TIP SHEET

PLEASE BE PREPARED

In advance of approaching the cash desk, please ensure that your group is assembled together. If you do not know how many guests are entering the pool, please take a count so that you can give the cashier the total number of entries for adults, seniors and children. Also, find out how many rental suits, towels and lockers are needed for your guests in advance. Suits and towels cost \$2.00 per unit each and lockers require a \$1.00 coin for single use.

For tour groups wishing to receive the group rates, the leader is expected to pay for the group in one transaction. We accept cash, traveler's cheques, credit cards (AMEX, Visa, debit card and MasterCard) for payment as well as pre-approved company vouchers and advance tickets.

PLEASE BE SAFE

Ensure your group is aware of the following rules and information while visiting the hot springs:

- All guests must have a cleansing shower before entering the pool;
- Recommended bathing time in the hot springs is 20 minutes;
- People with heart conditions, diabetes, who are pregnant or taking medications should check with their physicians before using the hot pool;
- The soaking pool is shallow – no diving is allowed in the hot pool
- At Radium, the cool pool's deep end is 3 meters deep. The shallow end is 1 meter deep but quickly drops off as you approach the deeper side.
- To find the pool, patrons must go through the shower area of the change rooms (at Banff and Radium there is a wet hallway beyond the shower area that leads to the pool).

PLEASE BE COURTEOUS

- Proper swim suits must be worn for bathing in the pool (no underwear);
- No spitting is permitted anywhere in the facility including the pool decks, water fountains, sidewalks or pool;
- This is a smoke free facility (including all areas of the pool decks, outdoor terraces, etc.)

THANK YOU FOR YOUR COOPERATION AND ENJOY YOUR VISIT!

For more information, consult the website (www.hot springs.ca); ask pool staff or contact the marketing department at: 403-760-1345.

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